



FREQUENTLY ASKED QUESTIONS: TRANSITION

1. Can my child change Form groups?

A lot of time and care has been taken when deciding upon a Form group. This includes: contact with the primary school; keyworkers if appropriate; and sibling rule. When starting at secondary, it is anticipated that many students will be anxious and nervous but the Form Tutors are highly trained and always available to support.

2. Who do I contact if I have a query regarding my child?

The Form Tutors should always be the first port of call regarding any initial query. This will then be passed onto the relevant person should this be required.

3. How does my child find out and participate in school clubs?

There will be an extra-curricular notice board which will be identified on the tour. Form Tutors will have the timetable displayed on the Form board in class and specific teachers will highlight specific clubs to aspiring students.

4. Where do I drop my child off on the first morning and will that change?

There are two entrances and exits at Samuel Ryder Academy, as identified in the transition school tour video. Please find the link here: <https://youtu.be/G4SeMYnZX6o>. Students can use any of the entrances. On their first day, students will be directed to the Main Hall for registration. On subsequent days, they will go to their Form rooms for registration.

5. Where do I pick my child up from?

You can meet your child at a pre-arranged meeting point, but please be considerate of our school community neighbours. Please be aware that the school car park is closed to parents.

6. Will Homework Club start on the first day of term?

Homework Club will start from Monday 6th September on Mondays to Thursdays from 3.30pm-4.45pm in the library.

7. When will my child get their Essentials Pack?

Students will get their Essentials Pack on their first day in school.

8. When will my child's fingerprint be taken for the biometrics system?

Students fingerprints will be taken on their first day in school.

9. When will my child get their iPad and locker key?

Locker keys and iPads will be disseminated during the first few days at school.

10. What does my child need to bring on their first day of school?

Students need bring all school equipment and PE kit as outlined in the School Information Booklet. The school will provide a complimentary lunch on the first day. This is either pasta bolognaise or macaroni cheese. If this is not to your child's liking, they may wish to bring in packed lunch. **Please ensure all equipment, uniform and PE kits are named.**

11. How will the school communicate with me?

EduLink is the school's main communication tool. We will be sending out more information and your log in details for EduLink before the end of this term.



12. If my details change e.g. phone number or address what do I need to do?

Please inform the school immediately of any change of contact details. You can do this via EduLink, email to admin@samuelryderacademy.co.uk or in writing.

13. I can't access Edulink or my child's iPad isn't working what do I do?

If you or your child have any technical issues, please email technicalassistance@samuelryderacademy.co.uk explaining the problem you have and they will assist you.

14. How do I pay for trips and school dinners?

The school is a cashless school. All items must be paid for via ParentPay. You will have received details of your ParentPay access information in the post in April. If you require it again, please contact admin@samuelryderacademy.co.uk and request this information.

15. Will the PGL trip go ahead?

We are delighted to confirm that stage 3 of the Government roadmap has been reached and therefore we are now in a position to attend our annual PGL residential trip to Liddington from Wednesday 20th October - Friday 22nd October 2021.

- The final payment of **£170.00** should be made via ParentPay on or before **Friday 3rd September 2021** if you haven't already done so. Please note the cost of this trip is non-refundable.
- An information evening for parents of those students taking part in the trip will be held at Samuel Ryder on **Tuesday 5th October 2021 at 6pm** in the main school hall.
- We currently have a few remaining spaces available and if you wish for your child to attend, please contact our Trips Coordinator.

If you require any further information please ask or you can email trips@samuelryderacademy.co.uk.

16. Are mobile phones allowed to be used at school?

The use of mobile phones is not allowed at school and there are consequences if students are found using their phones in school.

17. How does my child contact home should they need to talk to a parent or get something dropped in?

Mobile phone usage is not allowed in school. If your child needs to contact home, they can go to Student Reception during break and lunch times and request to call home.

18. What should my child do if they feel unwell at school?

Should your child feel unwell at school, they need to request to go to Medical, which is near Student Reception, and the first aid team will look after them. The first-aid team will assess them and contact home if necessary.

19. If my child is ill and unable to come to school, what do I need to do?

We request that you inform the school by 9am on each and every day your child will not be in school. You can inform us via Edulink, calling the absence line on 01727 859382 (selecting option 1) or emailing attendance@samuelryderacademy.co.uk, stating your child's name, year and form and why they will not be in school.

20. What do I do if my child has a medical appointment during school time i.e. doctors/orthodontist

Please try to book medical appointments out of school hours. When it is essential to visit the doctor/dentist etc. during school time, it is important that a letter from parents be shown to the Form Tutor on the day of the appointment, or the day before if the appointment is first thing in the morning. Students are required to sign out of school at Main Reception as they leave and sign back in on their return.



21. What should my child do if they lose their locker key?

If your child loses a locker key, they need to check lost property, which is in Student Reception. Replacement locker keys can be purchased, via ParentPay for £3. Students will be informed when locker key is ready and they can then collect it from Student Reception.

22. What should my child do if they lose their PE kit or any belongings? Where is lost property?

Lost property is in Student Reception. Students can check for lost property during Student Reception opening times. **Please make sure all property is named.** If it is named, it will be returned to the student.

23. Where are the year 7 / year 8 toilets?

There are a number of toilets on the school site. This will be covered on the first day during Form time where students will be given a tour of the school site.

24. When is the school shop open and what can I buy?

The school shop is open on Tuesdays and Thursdays from 12.30pm-1.30pm.

Students can purchase a variety of items that they may need in school from the shop including; stationery items, iPad covers/chargers, mouth guards, earphones and revision/study guides. All of the revision/study guides in the shop have been chosen by the teaching staff and are usually available at less than the recommended retail price.