



Samuel Ryder Academy

Education for a changing world

9th July 2021

Dear Parents and Carers

Re: EduLink One Communication with Parents

At Samuel Ryder Academy we use an app called EduLink One which provides the school with a convenient and accessible solution to communicate with parents on all aspects of school life. This will replace Operoo as our main communications tool with you from September 2021.

The EduLink One App will allow you to stay on top of your child's progress by sharing information on attendance, homework, timetables, school reports and conduct once they start with us in September.

On Friday 9th July you will receive an EduLink One access link to the email address that you used for your application to the school. You will need to follow this link to set up your password to access the platform.

Once you have created a password you can download the EduLink One App from the App store and use the school ID (SRA), the provided username and the password you have created to log in. More information about EduLink One is detailed later in this letter and a parent user guide can be accessed via the parent information section of the Samuel Ryder Academy website.

From September, this will be our main form of communication with letters being emailed through EduLink One as opposed to being sent via students or by post. It is with this in mind that we encourage you to sign up to EduLink as soon as you receive your link to avoid missing out on important communication.

Please contact the following email address if you face any issues with the registration process:
technicalassistance@samuelryderacademy.co.uk.

Kind regards

Mr M Gauthier
Headteacher

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EduLink One Communication with Parents

Samuel Ryder Academy uses a portal called EduLink One which provides a convenient and accessible solution for the school to communicate with parents on all aspects of school life and also allows parents to access all information about their child in one place.



Please refer to the FAQs below for further information on the benefits of EduLink One and the process for receiving a log-in.

WHAT CAN EDULINK ONE DO?

Some of the EduLink One features which parents may find useful are listed below:

- Absence Reporting - Parents can easily report their child absent from school due to illness. They will also be notified via email if your child is absent from school.
- Account Info - This screen will allow parents to see general information that we hold about their child.
- Achievement - Will show parents any achievements awarded to their child.
- Attendance - Parents will be able to view statutory attendance statistics for their child.
- Behaviour - This will give parents access to the behaviour records for their child.
- Calendar - This will be populated with upcoming events, parents' evening dates and school holidays. If a dot is showing under a date, it means there are one or more events happening that day. Click the date to find out more information.
- Catering – This screen links to ParentPay accounts, it will let parents know what their child has chosen to eat and the balance on their account.
- Contacts - This screen will show parents the contact information we hold on file for them.
- Documents – In this section parents can find the annual school report for their child.
- Exams - This will give parents information about any exams their child may be taking. An exam timetable as well as exam entries are displayed.
- Forms – On occasion we will ask parents to complete reply slips through EduLink One, these are found in the forms section.
- Home learning - The homework screen allows parents to see all of the home learning that has been set for their child. The screen also allows parents to swipe through to see home learning that has been completed.
- Messaging - We now communicate with parents via email and push notifications to the app. Parents will receive instant paperless communications into the EduLink One communicator tool as well as to their email inbox. Parents can also use EduLink One to contact their child's teachers.
- Timetable - This gives parents a view of their child's current timetable and will be kept up to date with any changes of teachers, groups or rooms as they happen.
- Update Information – Parents can access and edit their contact details and their child's information and consents, keeping the school up to date with any changes. (Note: This data can be accessed by any parent with Parental Responsibility and an EduLink One log-in).

FAQs

How do I get a log-in for EduLink One?

Parents and students will receive their username via email from Samuel Ryder Academy on Friday 9th July. If you do not receive an email (please ensure your email address is up-to-date with the Academy office) or would like to access EduLink One, please contact us at technicalassistance@samuelryderacademy.co.uk.

Is EduLink One secure?

All data within the EduLink One software is encrypted and secured using the most up-to-date TLS 1.2 secure encryption technology.

How can I access EduLink One?

EduLink One is a school information platform that can be accessed on any device – PC, laptop, tablet or mobile device – via the web browser or via the EduLink One App.

Once you have received your log in details, you can access the system by entering the school ID which is 'SRA' as well as your username and password.

Links to EduLink One can be found as follows:

Website: www.edulinkone.com

Mobile Apps: EduLink One is available from Google Play, Amazon App Store and the Apple App Store.